

Manor Farm Camping Accessibility and Inclusivity Policy

Updated 01.05.24

Access statements

We continue to update and upgrade facilities and training at Manor Farm Camping, please let us know if we can help improve the information to assist in your decision to stay with us.

Toilets

We have pitches available to book with private toilets some of which are accessible toilets. Please request these toilets at booking or ask for further details.

Public Facilities Block

Our facilities Block is Gender Neutral

Guide dogs

We welcome Guide Dogs and Assistance Dogs on all of our Pitches, Reception Areas, Facilities Block, Café, Play Area and Gardens. This includes Trainee Guide Dogs to support their training.

Oxygen cylinders

If you require oxygen or other medical supplies whilst you are staying with us you must be on site to accept the delivery and arrange collection before departure. Please ensure your booking will accommodate this.

Sunflower

All Staff at MFC are familiar with Sunflower lanyard disability scheme and will be happy to assist where and when possible.

Childrens Activities

The children's activities on site are Provided by Cookstars Hull East and Holderness. All children's activities are inclusive, please inform Sarah when booking of any special requirements and where possible she will meet your needs. (Cookstars policies available on request).

Ground Conditions and seating

Many of the tracks at MFC are gravel or grass. The floor surface in the shower block and café are both solid floors.

Seating in the Café is accessible by wheelchair and have provision for wheelchair dining.

Fonts and Reading

We aim to improve all our literature to Dyslexia friendly fonts and paper by 2024 all documents, menus and policies will be typed in Arial Font and can be requested in a form suitable for immersive reader. (Most are already in this format).

Special Dietary Requirements

We offer a range of special dietary meals at MFC please see our menu and ask our staff for assistance.

Special requests

If you have any special requirements with regards to your pitching, please contact Catherine at mfcamping@gmail.com and we will do our best to help.