

# Manor Farm Camping Ltd

## TERMS AND CONDITIONS 2024

### **Booking Fee**

A Booking fee is taken to secure your booking. This value is stated on your invoice as Booking fee / Deposits, they are non-refundable.

### **Balance / Outstanding payments**

The balance of your booking must be paid 14 days or more before your arrival. If you do not pay the balance when it is due, we may treat your booking as cancelled. Any cancellation will be subject to the cancellation terms.

We sometimes accept bookings less than 14 days in advance. If you book less than 14 days ahead you must pay the full amount of the booking at the time of booking.

### **Alteration(s)**

If you need to make changes to your confirmed booking, contact us as soon as possible by emailing [mfcamping@gmail.com](mailto:mfcamping@gmail.com). Whilst we will do our best to assist, we cannot guarantee that we will be able to meet your requested change. Where we are unable to assist you and you do not wish to proceed with the original booking we will treat this as a cancellation by you and a cancellation fee may be payable in accordance with below. 14 or more days' notice is required to transfer deposits.

### **Cancellation(s)**

If you decide to cancel your confirmed booking, please contact us as soon as possible by emailing [mfcamping@gmail.com](mailto:mfcamping@gmail.com). The date that you contact us to request to cancel is the date of the cancellation.

Because we incur costs in cancelling your booking, you will have to pay cancellation charges. Cancellations made 14 days or less prior to arrival, the cancellation charge will be the deposit fee stated on your invoice.

Cancellations made with more than 14 days' notice may transfer deposits once, to a date within 3 months of the cancellation date. Deposits are non-refundable.

If you cancel less than 14 days ahead of your arrival, the cancellation charge will be 100% of the total booking value.

Where possible, we will deduct the cancellation charge from any monies you have already paid to us.

Very occasionally, we may have to cancel your booking. If we have to do so we will tell you as soon as possible. Your deposit can be transferred to within a year of the cancellation date and your balance will be refunded. We will have no further liability to you for this.

### **Government Closure**

Cancellation due to government closures will be able to transfer deposits within 1 year of the cancellation date and your balance / outstanding monies will be refunded. Deposits are non-refundable. Please note prices may differ from year to year.

We have the right to change our terms and conditions without notice.

Any visitor not complying with MFC T'S&C'S and rules will be asked to leave without refund of any payments.